

June 23, 2015

The Honorable Tom Wheeler
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket
No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I serve as IT Director at Everglades Farm Equipment. We are a family-owned business that started in 1963, serving the agricultural industry around Lake Okeechobee, FL. Since that time, we have grown to 12 locations covering south and central Florida.

Focusing on customer service and satisfaction drives our business – and, over the years, has allowed us to become one of the largest John Deere dealers in the world.

Our investments in product availability, quality parts, and outstanding customer service help us to meet our customers' needs as efficiently and effectively as possible. In fact, we believe it's the only way to keep customers coming back!

Without help from a reliable broadband and IT services provider, however, none of this would be made possible. Our company hosts an ecommerce website of farm equipment, which includes high-resolution images, product brochures available for download, etc., in addition an eServices customer login portal.

We understand that, when shopping for farm equipment online, customers want to be able to see parts and equipment upfront and personal; our high-speed Internet connection allows us to enhance the customer shopping and buying experience.

As the FCC begins the process of transitioning broadband networks nation-wide, our hope is that the Commission will uphold and protect competition policy so that businesses like ours can continue to meet the individual needs of our customers.

Sincerely,

A handwritten signature in blue ink, appearing to read "Charles MacDonald", is written over a horizontal line.

Charles MacDonald
IT Director, Everglades Farm Equipment

cc: Commissioner Mignon Clyburn
Commissioner Jessica Rosenworcel
Commissioner Ajit Pai
Commissioner Michael O'Rielly
Jonathan Sallet
Matthew DelNero
Howard Symons
GiGi Sohn

A handwritten signature in black ink, appearing to be 'JD' or similar, with a long horizontal stroke extending to the right.